



Florida City Gas®

An AGL Resources Company

Ten Peachtree Place
Ninth Floor
Atlanta, GA 30309
floridacitygas.com

Florida City Gas is the natural gas utility and pipeline infrastructure company that serves your community. We recognize the importance of having a strong relationship with public officials in the Florida communities we serve and look forward to proactively collaborating with you as we continue to deliver safe, reliable natural gas.

Included with this letter, please find a brochure that outlines important messages about keeping the community and natural gas facilities safe, and a map of our territory in your area. Please share this information with your planning and zoning departments, pertinent city/county management officials, licensing and permitting departments, code enforcement officials, and public utility boards as applicable and keep available as a reference tool.

If you haven't already met our local operations personnel in your area, we encourage you to reach out to them. They would be happy to get to know you and your team and would be available to answer any questions you may have.

To contact us in an emergency, call **888.352.5325**. For non-emergencies – if you would like additional information, have questions, or would like to speak to someone from our safety group – please call the appropriate person listed below or visit floridacitygas.com.

For **non-emergency** questions related to:

- fire and emergency response issues or training – Joe Jones 404.584.3780
Tommy Sipsy 404.606.6900
- law enforcement or security issues – Charlie Mangan 404.584.3786

Sincerely,

Richard Lonn
Director, Regulatory Compliance

**Please see the reverse side of this letter for important information about our Pipeline Integrity Management Plan.*

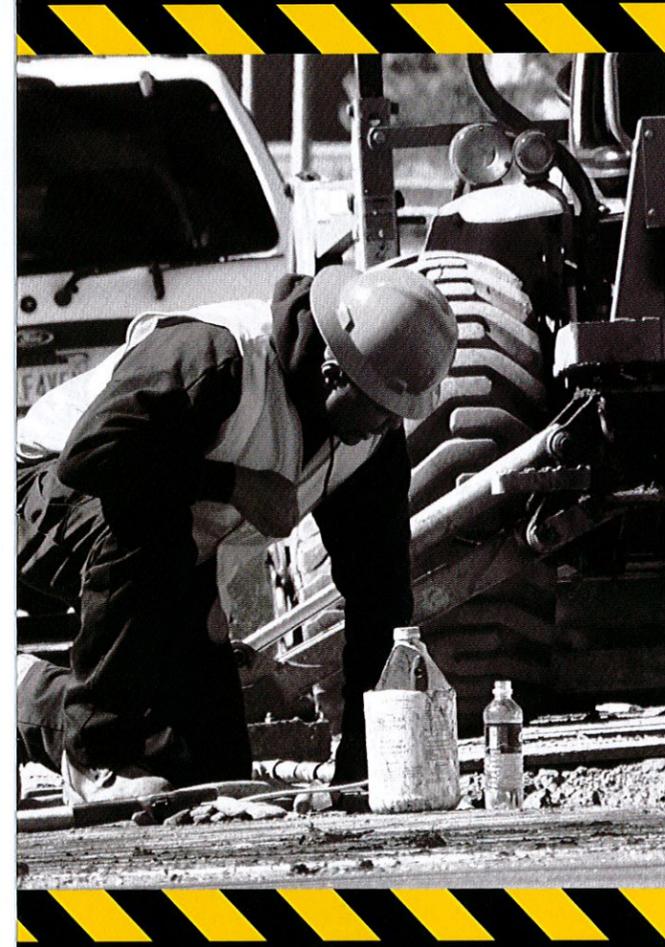
Pipeline integrity management is a process for assessing and mitigating pipeline risks in an effort to reduce both the likelihood and consequences of incidents.

The Pipeline Safety Improvement Act of 2002 is a federally mandated legislation that addresses risk analysis and integrity management programs for pipeline operators. It also directs the U.S. Department of Transportation (DOT) to adopt regulations relating to integrity management. DOT finalized these regulations December 17, 2004. Natural gas transmission pipeline operators were then required to begin conducting assessment by June 17, 2004, have a management program in place by December 17, 2004, and to complete baseline assessments of pipe in high consequence areas by 2012. We have implemented an integrity management program for pipelines in the company's high consequence areas according to the DOT regulations. It is a systematic and comprehensive process designed to provide information to effectively allocate resources for the appropriate prevention, detection and mitigation activities. The program builds on the existing foundation of pipeline safety regulations covering design, construction, testing, operation and maintenance that has been in place for many years.

These are the basic steps in the integrity management process.

- **High Consequence Area (HCA) identification** – Locations along the Pipeline System that meet the criteria for High Consequence Areas are identified. Generally, these are high population density areas or difficult to evacuate facilities, such as hospitals, prisons or schools, and locations where people congregate, such as churches, office buildings, or playgrounds.
- **Threat identification and risk assessment** – Information about the pipeline segments are evaluated to identify the threats of concerns to the pipe and to assess risk.
- **Risk Analysis** – a systematic process in which potential hazards from facility operation are identified, and the likelihood and consequences of potential adverse events are estimated. Each pipeline segment is given a numerical score based on the estimated risk.
- **Regulatory Requirements** – The 107th Congress approved bill H.R. 3607 known as the “Pipeline Safety Improvement Act of 2002” on December 17, 2002. Upon becoming a law, it became Public Law 107-355 which can be found in its entirety at gpoaccess.gov/plaws. The Pipeline Safety Improvement Act of 2002 introduces several new requirements for Pipeline Operators including those specifically addressing Pipeline Integrity Management. Section 14 of the Act titled “Risk Analysis and Integrity Management Programs for Gas Pipelines” mandates several new pipeline integrity related requirements.
- **Baseline assessment plan** – A schedule for performing pipe integrity assessments over the 10-year baseline period is developed. Risk assessment results are used to prioritize the projects. The worst 50% must be assessed by December 17, 2007 and the other 50% by December 17, 2012. The method of integrity assessment is also selected for each segment and becomes part of the plan along with the schedule. More than one method may be required depending on the threats identified.
- **Integrity assessment** – The pipe segments are assessed according to the schedule and methods identified in the Baseline Assessment Plan. There are three primary assessment methods:
 - 1) **Inline inspection** – an inspection tool, often called a “smart pig,” is run through the pipeline to evaluate the pipe's condition.
 - 2) **Pressure test** – the pipe is pressured to at least one and one half its normal operating limit to test the strength of the pipe. Water is usually used to pressure the pipe during the test.
 - 3) **Direct Assessment** – a structured, multi-step evaluation is conducted to identify potential problem areas.

 **Florida
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Help Keep Residents Safe
During a Natural Gas Emergency



Every day, natural gas is safely and efficiently delivered to millions of businesses and homes through more than two million miles of underground pipeline across the United States.

Florida City Gas operates, secures and maintains the pipeline in our service territory. That's why, in addition to following state and federal pipeline safety regulations, we:

- perform extensive quality control checks;
- patrol our pipelines for security purposes;
- educate residents about how to recognize and prevent natural gas leaks; and
- work closely with emergency and public officials to develop response plans.

Help Keep Everyone Safe During a Natural Gas Emergency

While natural gas incidents are uncommon, it's still important to be prepared.

Here are a few suggestions to keep residents safe in the event of a natural gas leak:

- Do not attempt to stop the flow of natural gas or repair the leak yourself.
- Call us immediately with the location and type of emergency: **800.289.8151**
- Establish a safety zone around the incident and control access. You may need to reroute traffic and evacuate area homes and businesses.
- Near the area of the leak, avoid doing anything that might ignite leaking natural gas – prohibit smoking and cell phone use and don't use any mechanical equipment that could create a spark.
- Do not attempt to operate any pipeline valves.



How We Respond

Once we are notified of the emergency, we will immediately dispatch trained personnel to the site, keeping you informed of our progress. We will take all necessary actions (e.g. establish an incident command post, close valves, etc.) to correct the problem – working together to ensure our community's safety.

Learn More

For more information about natural gas and emergency response procedures and training, contact us at: **800.289.8151**

Visit floridacitygas.com/integritymanagementplan to learn about our emergency response plan which recognizes and mitigates threats and also sustains the integrity of the pipelines.

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responders do their part
asks by keeping the

as is non-toxic, lighter than
In severe cases it may lead
risk of ignition near a spark.

are in your jurisdiction. If
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what's below.
all before you dig.

Earn a one-hour training credit and certificate of course completion while learning about the importance of natural gas pipeline safety and your role in helping to keep our community safe.

Complete your training today!

floridacitygas.com/respondertraining

(Use Password: floridacity)

Browser

- Browser must support JavaScript
- Microsoft Internet Explorer 6.0 or higher
- Mozilla Firefox 3.6 or higher
- Flash Player 9 or higher

Workstation Configuration:

- Windows XP or later
- SVGA graphics card with scree resolution set to at least 800 x 600
- Pentium P500 computer with at least 128 Mb of RAM
- Adobe Acrobat 7.0 and higher
- Network connection: ISDN, DSL, Cable
- Modem (756 kbps minimum)



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